

Terms and Conditions

These Terms and Conditions outline the agreement between **Inner Earth Ltd.** and participants regarding payments, deposits, cancellations, and refunds for the Inner Earth retreat. By booking a place on the retreat, you agree to these terms.

1. Booking and Deposit

- **Full payment** (includes a 50% deposit) or a **deposit** of **50%** is required to secure your place on the retreat.
- Your place on the retreat will not be confirmed until the full payment or deposit has been received.
- The balance of the retreat fee is due **30 days** before the retreat start date. Failure to pay the balance by this date may result in the cancellation of your booking, and your deposit will be forfeited.
- If booking is made less than **60 days** before the start of the retreat, full payment is required at the time of booking.

2. Payment Methods

- Payments can be made via bank transfer, credit card, or debit card. Details for payment will be provided upon request or during the booking process.
- All payments must be made in Pound Sterling. Any currency conversion fees or charges imposed by your bank are the responsibility of the participant.

3. Cancellation Policy

• Cancellation by Participant:

Deposit

- $\circ~~$ 100% deposit refund for cancellation 60+ days before retreat start date.
- o 50% deposit refund for cancellation 30-59 days before retreat start date.
- o 0% deposit refund for cancellation 0-29 days before retreat start date.

Remaining Balance

- o Remaining balance is due 30 days before the retreat start date.
- o If paid at the time of booking, a full refund of the remaining balance is available up to 30 days before your retreat start date.
- If you cancel 0-29 days before your retreat start date remaining balance is not refundable.
- If you need to cancel your participation in the retreat, please notify us in writing (via email) as soon as possible.



Note: If you can no longer attend, you may transfer your booking to another person, or to another retreat date, provided that Inner Earth Ltd. is notified and approves this transfer at least **30 days** prior to the retreat start date.

4. Cancellation by Inner Earth Ltd.

- Inner Earth Ltd. reserves the right to cancel the retreat under exceptional circumstances (e.g., force majeure, instructor illness, insufficient participants).
- In the unlikely event of cancellation by Inner Earth Ltd., you will be offered the choice of:
 - o A full refund of any payments made, including your deposit.
 - o Transferring your booking to a future retreat organised by Inner Earth Ltd.

5. Changes to the Retreat

- Inner Earth Ltd. reserves the right to make any necessary adjustments to the retreat schedule, activities, or location due to unforeseen circumstances (e.g., weather conditions, safety concerns).
- Any changes will be communicated to participants as soon as possible, and alternative arrangements will be made where appropriate.

6. Travel and Insurance

- Participants are responsible for their own travel arrangements and expenses to and from the retreat location.
- Inner Earth Ltd. strongly recommends that all participants purchase comprehensive travel insurance, including coverage for trip cancellation, personal injury, and medical emergencies.
- Inner Earth Ltd. is not responsible for any travel delays, cancellations, or disruptions beyond our control.

7. Health and Safety

- By booking this retreat, you confirm that you are in good health and capable of participating in the retreat activities.
- Any pre-existing medical conditions, allergies, or disabilities must be disclosed in advance through the Health Profile form provided.
- Inner Earth Ltd. is not liable for any injuries, illnesses, or medical conditions that arise during or after the retreat. Participation in all activities is voluntary, and participants assume full responsibility for their own well-being.



8. Liability Waiver

- Inner Earth Ltd. takes every precaution to ensure your safety and enjoyment during the retreat. However, by agreeing to these terms, you acknowledge that participation in retreat activities (including hiking, kayaking, climbing, etc.) involves some level of risk.
- Inner Earth Ltd. is not responsible for any loss, injury, damage, or inconvenience that occurs during the retreat, whether due to natural events, equipment failures, or personal negligence.

9. Force Majeure

Inner Earth Ltd. is not liable for any failure to perform or delays in the performance of its
obligations if such failure or delay arises from circumstances beyond our reasonable
control, including but not limited to natural disasters, pandemics, travel restrictions,
strikes, or other significant events ("Force Majeure").

10. Use of Personal Information

- Your personal information will be used for the purpose of retreat organization and communication only and will not be shared with third parties without your consent.
- By booking the retreat, you agree to receive communication from Inner Earth Ltd.
 regarding retreat updates and future offerings.

11. Photography and Media

• During the retreat, photographs and videos may be taken to capture the experience. By attending the retreat, you agree to allow Inner Earth Ltd. to use these images for promotional purposes unless you notify us otherwise in writing prior to the retreat.

12. Governing Law and Jurisdiction

• These terms and conditions are governed by the laws of England and Wales, and any disputes arising under them shall be subject to the exclusive jurisdiction of the courts in that jurisdiction.

By making a booking and submitting your payment, you acknowledge that you have read, understood, and agree to the above terms and conditions.